

## Quality Policy

Endress+Hauser India is a supplier of products, solutions, and services for industrial process measurement and automation.

We have the following Quality policy:

- Constantly pursuing excellence
- Doing the same things in the same way, and right from the beginning
- Solving problems at their source
- We learn from mistakes

We are committed to:

- Increase quality of products and services in order to exceed customer's expectations.

Customer satisfaction is an integral component of our organization's vision and supporting business strategies

- Continuous improvement which is an integral part of our daily operations as well as our Quality Management system
- Leading by example
- Challenging and supporting our employees to contribute to the effectiveness of the Quality Management system
- Encouraging individual development
- Giving recognition
- Cultivating team spirit
- Meeting customer requirements, complying with applicable Industry standards and legal requirements for our products and services

This policy will set the framework for establishing and reviewing the quality objectives. This policy is integral to the Endress+Hauser Group strategy and is periodically reviewed by top management.

In the procurement of goods and services, we look for partnerships with suppliers that apply the same principles of quality assurance and continuous quality improvement.

Role	Name	Date
Author	Tamilinian Somasundaram	01.07.2025
Releaser	Kailash Desai	02.07.2025
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## Environment Policy

Endress+Hauser in its efforts towards sustainable business has committed itself towards, United Nations guiding principles on business and human rights, sustainability and environment, we aim for sustainable and environment friendly operations to environmental laws and regulations.

We integrate environmental impact and mitigation needs, including the Science Based Targets Net Zero Pledge, into our business strategy. With continuous improvement and risk management central to our approach, we align our priorities across the group considering legal and stakeholder requirements. Aligned with the Endress+Hauser Group Strategy, set and review environmental targets, address concerns across our value chain and support group level reporting.

We actively engage with stakeholders and share best practices to reduce environmental impact and mitigate risks. We collaborate and align with value chain stakeholders, committing to accelerate our environmental progress where relevant.

We evolve our operations to meet climate change challenges, improving key areas both eco nomically and ecologically. This means that we look at our environmental impact to the outside and consider also environmental impacts on our business performance. Furthermore, we are committed to the Science Based Target Initiative and to the following selected topics.

The list is not exhaustive: -

- Enhance energy efficiency and utilize sustainable energy sources
- Minimize water and other resource consumption
- Boost recycling and reduce waste, including packaging waste
- We lower emissions, curb pollution of the environment
- We reduce the environmental footprint of our products
- Ensure controlled handling of hazardous goods
- Take steps to mitigate risks of our products to people and the environment
- We comply with requirements on substances of concern and very high concern

Role	Name	Date
Author	Mandar Nalavde	17.01.2025
Releaser	Kailash Desai	17.01.2025
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# Health & Safety Policy

Endress+Hauser India is committed to the principles of managing and improving Health and Safety concerns in accordance with the Endress+Hauser Code of Conduct, that states: We provide safe, secure, and healthy workplaces. We comply with applicable health and safety regulations and make sure that all associates are aware of them and are trained accordingly. Every associate is personally responsible for safety, security, and health at the workplace to the full extent required by his/her duties and to the best of his/her ability and experience. We are all encouraged to identify areas of improvement and to report concerns relating to safety, security, and health.

We integrate health and safety management principles and targets into our business strategy. With continuous improvement and risk management central to our approach, we align our priorities across the group considering legal and stakeholder requirements. Aligned with the Endress+Hauser Group Strategy, we set and review Health and Safety targets, address concerns across our value chain and support group level reporting.

We actively engage with stakeholders and share best practices to reduce health and safety related risks.

We evolve our operations to meet Health and Safety concerns, using risk assessments regularly to identify hazards, analyze and establish control measures to eliminate or mitigate them.

Furthermore, we are particularly committed to the following selected topics.

The list is not exhaustive:

- Provide safe and ergonomic workplaces and working conditions
- Prevent physical and psychological hazards
- Consultation, training and participation of associates for best practices
- Monitor employee wellbeing and provide support
- Align with existing and upcoming legal requirements

We also ensure that authorized individuals (including external service providers) accessing or working on our premises must consent to and comply with our health and safety instructions which are in line with local requirements.

Role	Name	Date
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