

Declaration

For legal regulations and the safety of our employees and equipment, we need you to complete, authorize and return this **Declaration for De-contamination** with your Instrument. Please make absolutely sure to include it with the shipping documents or even better, attached to the inside and outside of the packaging.

Instrument Details: Order Code: _____ Serial No: _____

Process data: Process Fluid: _____ Temp (Min/Nom/Max): ____ / ____ / ____ °C
 Pressure (Min/Nom/Max): ____ / ____ / ____ Bar; Application (Measurement): _____

Used as SIL device (Safety Integrity Level) in a Safety Instrumented System (SIS)

Any additional Data:

Medium & Warnings:



Details about process fluid and De-contamination:

	Chemical Name	Identification CAS no.	Flammable	Toxic	Harmful / irritant	Other*	Harmless
Process Medium							
Medium for process cleaning							
Returned part cleaned with							

* Explosive, oxidizing, dangerous to the environment, biological risk, radioactive. Please tick and indicate which is applicable, include material safety data sheet (MSDS) and, if necessary, special handling instructions.

Reason for return (Failure/Error Description) :

Company Information: Company Name and Address: _____

Contact person: _____ Department: _____

Phone number: _____ E-mail id: _____

Our communication ref: E-mail by and date: _____

We hereby certify that the returned parts have been carefully cleaned. To the best of our knowledge they are free from any residues in dangerous quantities.

We do confirm that the General Terms and Condition for Service on next page is acceptable.

Date:

 (Company authorized Signature and Stamp)

Declaration

GENERAL TERMS AND CONDITIONS FOR SERVICE FROM NATIONAL SERVICE CENTRE OF ENDRESS+HAUSER (INDIA) PVT.LTD (HERE INAFTER REFERRED AS 'E+H')

- 1. OFFER:** Our offers are not binding. Contracts come into being only upon our written confirmation or by delivery. Our employees are not authorized to make oral collateral agreements or promises going beyond the contents of the written contract, or to change these general terms & conditions of delivery & services to our disadvantage.
- 2. SERVICE REPORT:** The Service Report is generated after through testing and analysis of the Instrument at test conditions. The testing of Instrument as per actual process condition is not possible. The suspected cause of failure mentioned in the report is based on the observation and analysis of the data downloaded from the Instrument and process details obtained from the end user. We try our best to provide the best logical conclusion in the test report.
- 3. SERVICE CHARGES:** Service Charges as mentioned in the Test Report are applicable. Minimum charges towards Testing and Diagnosis will be applicable in case the Instrument needs to be returned back un-repaired/Offer rejection. NIL in case the failure is due to manufacturing defect.
- 4. SERVICE TAX:** GST as applicable at the time of Invoicing for Service Charges
- 5. PAYMENT:** 100 % Advance with the order. The Repaired and un-repaired Instruments will be dispatched only after receipt of 100% Advance Payment of Service and Spares
- 6. FREIGHT:** Shipments shall take place through our approved transporters only. Repaired and Un-Repaired goods are to be dispatched on a 'To Pay' basis. If not then the same will be included in the Service Charges. If goods are not cleared within 15 days from receipt of the material by our approved transporters demurrage charges would be applicable..
- 7. PACKING & FORWARDING:** Standard packing will be done for the repaired and un-repaired Instruments. If any special packing is required then additional charges will apply.
- 8. INSURANCE:** Insurance in Sender scope & shall be arranged for by Buyer/customer. Instructions in writing must be sent along with Purchase Order.
- 9. OFFER VALIDITY:** 30 Days from the date of Test Report
- 10. STORAGE:** Instrument received for repair at its National Service Centre needs to be collected/dispatched back within a period of 1 months. E+H will not be responsible for any damage or new failure which could not be detected during initial test after 02 months of storage at its Service Centre.
- 11. UNCLAIMED GOODS AFTER 02 MONTHS:** Instrument not claimed within 2 months of receipt at E+H National Service Centre will be discarded / disposed off. E+H will not be responsible for goods lying at its Service Centre after 02 months.
- 12. E-WAY BILLS ETC.:** The Buyer will obtain & furnish, applicable E- Way Bills, etc. that may be required during the transportation / shipment of the repaired and un-repaired Instruments. Any delay or costs arising there from, in delivery of the goods, on account of delay in submission of the said statutory forms will in no manner be attributed to E+H.

13. COMMUNICATION ADDRESS IS AS UNDER:

Address for sending Instruments

Endress+Hauser (India) Pvt. Ltd
(Department- **National Service Center**)
A-4, Acorn Warehouse & Logistic Park,
Opp. Dive Petrol Pump, Dive Anjur Village,
Mumbai Nashik Highway, Bhiwandi,-421302
Dist-Thane, Maharashtra
E-mail: service@in.endress.com
Phone: +91 2522678905/906

Address for placing Purchase Order for Supply of Goods /Service

Endress+Hauser (India) Pvt. Ltd,
7B, 7th Floor, Godrej One, Pirojshanagar,
Off Eastern Express Highway,
Vikhroli (East), Mumbai - 400079
Maharashtra

CIN: U24110MH1999PTC121643

GST No. 27AAACE5283C1ZV

PAN No: AAACE5283C

16. PO REQUIREMENT: We request following details in your PO:

- * GST details for bill to address
- * GST details for ship to address
- * HSN /SAC code for the instruments
- * Range, collectorate, division
- * Contact persons: e-mail address and phone nos.
- * Bankers details (wherever applicable)

HSN Code for Products

90261010 - Flowmeter
90261020 - Level
90278090 - Liquid Analysis
90262000 - Pressure
90258090 - Temperature